

SEPT - 2015

Email Problems?

When it happens....

Whether you have a droid or an Apple phone or tablet, when your email isn't working as expected, it can be very frustrating. Let's look at how emails work on mobile devices and then you'll see why the easiest and surest way of fixing it is to delete the email account on the mobile device and reinstall it.

Emails generally come from a hosting service like your Internet Service Provider (ISP). That's the case with ATMC and Time Warner (RoadRunner). These ISPs give you free email accounts and access to those accounts using webmail services. You can also use other email services and email clients (Outlook) or webmail from Google (Gmail), Yahoo, AOL, MSN and many others.

There are two general types of email — the older POP3 and IMAP. POP3 is slowly going away. The more popular format is IMAP, because it allows you to synchronize your emails on multiple devices.

Folders you have set up on the computer also are available on multiple mobile devices. What you do on one device automatically synchs on the other devices and on the email host server. If you delete an email on your iPad, it deletes from your other devices.

Think of your device as a way of "viewing" your email. You are actually using multiple devices to view

a single email account that is located on a host's server.



What's the easiest way to fix email problems on your pad or phone? Delete the account and reinstall it.

Your emails should still be on the server.

On iOS devices (Apple), if you are using Gmail and have contacts, notes and other content (calendar) enabled, you will be asked if you want to delete that info or keep it on the phone. I suggest keeping it on the phone.

After you delete the mail account, click on "Add Email Account" and re-install the account on your device. Generally, deleting the account and re-adding will fix the problem.

If your email provider offers both POP3 and IMAP, choose IMAP if you use email on more than one device. Some ISPs may only offer POP3, but Time Warner's Roadrunner email (@ec.rr.com) gives you a choice.

If you are nervous about doing this, that's understandable. Call the wireless carrier and ask for technical assistance. Tell them your email problem and see what they recommend.

By Chris Nicholas



OPERATION AT EASE July 4 PARADE

For the seventh consecutive year, Operation At Ease (OAE) and an active duty family from Dobbins Air Force Base in Georgia participated in Southport's 4th of July Parade.

This year, Master Sergeant Cochran, his wife and young son were the special guests of OAE. Sergeant Cochran has been deployed several times to Afghanistan and Iraq. He and his family were most deserving candidates to represent the OAE families we honor throughout the year.

As in the past, the OAE float was accompanied by a number of hot but enthusiastic OAE Board members. Almost everyone in the crowd along the parade route greeted the Cochrans with a standing ovation as the float passed by — a fitting tribute to

all our service members and their families who sacrifice so much for our freedom.

Now well into its eighth year of operation, OAE continues to host six families per month, usually on the second and fourth weekends. If you see any of them around the marina, at Tommy Thompson's or at the beach, take time to say hello and thank them for their service.

Thanks to your continued generosity, we are able to say a special "Thank You" to our military families.

Submitted by Don Hill
for the OAE Board